



Disaster Recovery

ServiceMaster by Ameri-Steam  
5280 West 161<sup>st</sup> Street  
Brook Park, OH 44142  
877/671-4357  
216/271-7223  
Fax: 216/362-6969

*An independent business formed to  
serve you by ServiceMaster Clean.*

## ServiceMaster by AmeriSteam Training/Continuing Education Classes

| Class Name   | Summary  |
|--|--|
| <b>Water Damage Mitigation</b><br><br>1 or 3 hour class available                    | An overview of drying. This course will demonstrate how water can damage carpet, wood floors and other building materials, how long until damage occurs and what steps can be taken to reduce or minimize the damage. The course will also illustrate water removal and explain the principles of drying and dehumidification. Mold growth, the use of antimicrobials and odor control will also be covered.   |
| <b>Reducing Severities Through Restorative Structural Drying</b><br><br>6 hour class | A detailed explanation of the drying process and Psychrometrics. This course will demonstrate how water can damage carpet, wood floors and other building materials, how long until damage occurs and what steps can be taken to reduce or minimize the damage. The course will also illustrate water removal and explain the principles of drying and dehumidification. Mold growth, the use of antimicrobials and odor control will also be covered. |
| <b>Mold Remediation</b><br><br>1 or 3 hour class available                           | This program introduces the science of mold and explores the potentially harmful effects of mold on building materials and occupants. Participants will learn how mold grows, how it spreads and what actions should be taken to remove mold in a safe and reasonable manner. Procedures such as containment, negative air and the proper use of personal protective equipment are also covered.   |
| <b>Smoke and Odor Damage Mitigation</b><br><br>1 or 3 hour class available           | The course will show how acid gases flow throughout a home, the damage it causes and what should be done about it. This course will review the proper smoke mitigation steps which can reduce the loss.  |
| <b>Ethics</b><br><br>1 or 3 hour class available                                     | This insurance company training program is designed to provide a practical look at ethical decision-making. Instead of relying on "gut feel," the process contained in this program takes the decision-maker through several filters which ensure that all parties affected by the decision will be considered.  |
| <b>H1N1</b><br><br>1 hour class  | This course will provide you with basic information on H1N1. This will also explain proper cleaning techniques.  |